



## COVID19 – for your peace of mind

We are members of both Visit England's "Good to go scheme" and Cottages.com "Safer Stays" scheme in response to the COVID 19 pandemic.



In preparing this cottage for your use we have first of all cleaned throughout to our usual high standards while wearing appropriate PPE. In addition to the usual replacements of all bed-linen, towels and consumables we have also:

- Ensured all crockery, utensils, pots, pans cutlery etc have been put through the dishwasher.
- Sanitised all high touch areas light switches, cupboard, door & window handles, bannisters, keys etc
- Cushions have been replaced, sofas wiped down, and TV handset, drawer contents & and tablet sanitised.
- Provided liquid hand-soap in the bathroom and sanitising cleaning spray for your use (under the kitchen sink)
- Removed spare towels throws & linen– should you require extra please contact us.

In line with the World Health Organisation guidance\* on the survival of COVID19 on surfaces we have also:

- Moved our guest information onto a tablet and the notice board. Please read the notice board for information on how to use the tablet.
- Replaced the books and games with items untouched for 72 hours. Where we do not have duplicates they have been sanitised (eg the pink map).
- The cover of the guest message book has been sanitised but not the individual pages. If the previous guests left within 72 hours of your arrival we will note the "safe time" for you to open it on the feed back form popped inside. We would love to receive feedback, good or bad, and if you have enjoyed your stay please do leave a message in the guest book.

Please do not feel obliged to undertake any additional cleaning, just treat the cottage as you would your own home.

There is no need to undertake any additional cleaning before you go, but if we are expecting more guests the day you leave we will advise you. In this case to help us prepare for them we would be grateful if, on departure day, you would either:

- ensure your departure before 9am **or**
- ensure your departure by 10am **and**
  - strip bedlinen and place with all towels in the shower
  - place used crockery in the dishwasher - but please do not turn it on.
  - remove rubbish and recycling to the external dustbin and recycling box.
  - Leave windows open.

Finally we would respectfully ask that you inform us should you or a member of your party become ill during your stay. We will assist you to follow the latest advice from NHS111 and/or local health care professionals, including if you need to stay beyond your booked holiday. In the event that you or we test positive for Covid19, your contact details will be shared with NHS Track and Trace.



### How long does the virus survive on surfaces?

The most important thing to know about coronavirus on surfaces is that they can easily be cleaned with common household disinfectants that will kill the virus. Studies have shown that the COVID-19 virus can survive for up to 72 hours on plastic and stainless steel, less than 4 hours on copper and less than 24 hours on cardboard.

As, always clean your hands with an alcohol-based hand rub or wash them with soap and water. Avoid touching your eyes, mouth, or nose.